



What to do if you have a motor vehicle accident

1. STOP if you are involved in a motor vehicle accident. Pull off the road if possible.
2. STAY CALM. Switch off the ignition and put on your hazard lights.
3. CHECK to see if anyone is injured and help them first.
4. Do not stand on the road, stand safely on the pathway.
5. Go to the other driver and provide your name and address to other people involved. Exchange names, addresses, registration numbers and insurance company details. If you do not have pen and paper use the notes section of your mobile phone.
6. Do not admit liability for the accident or cast blame.
7. You must report the accident to the police if there are personal injuries or damage to property whose owner is not in attendance.
8. You must not drive away from a motor vehicle accident

If someone is injured. Dial the emergency service Number 000 (free call) and ask for either ambulance, or police, in order of urgency. Be prepared to tell the emergency service:

- Whether it's a car or motor bike crash
- Where it's located with the closest cross street if you know it
- How many people are injured
- Your name and contact number

Do not move the person if you suspect a brain or spinal injury.

Contact your insurance company as soon as possible so they can work out with the parties involved who is responsible.

